JESS LUIE SANTOS

Abbotsford, BC

Email: jessluiesantos@yahoo.com   thisisluie.com   Phone: 236-887-6600

SUMMARY OF QUALIFICATIONS

- Over 1 year of experience in programming, testing, and client service through part-time, full-time, and co-op work experiences
- Detail-oriented and self-driven with a strong desire to produce high-quality work
- Effective, dependable, and efficient as an individual and as a team member
- Fluent in English with great communication and interpersonal skills

TECHNICAL SKILLS

Programming Tools:

Java, Java Server Pages, Java Web Servlets, JSP Standard Tag Library, Expression Language, JavaScript, JQuery, AJAX, SQL, Processing.js, Node.js, PHP, HTML, CSS, CSS Animations

Concept Knowledge:

Data Structures, Software Development Life Cycle, Agile and Waterfall Development Methods, MVC Design Pattern, Subversion, ReSTful Programming, Functional and Non-functional Testing, Efficient Bug Tracking, Project Management, Object-Oriented Programming

Familiar Software:

Sublime 3, NetBeans, Dreamweaver, Sourcetree (GiT GUI), Jira, Sahi Pro, Slack, Chrome Dev Tools, MySQL Workbench, Processing Development Environment

WORK EXPERIENCE

Junior Software QA Specialist   September 2018 – April 2019

Greenhill Equity Solutions   Chilliwack, BC, Canada

- Cooperated with senior developers to identify bugs and preserve data integrity
- Produced utility functions and regularly run test scripts
- Conducted regular tests on customer-facing software
- Recorded and organized test results into presentations
- Analyzed and presented analytic data to involved parties

Information Desk Attendant   January 2018 – August 2018

Student Union Society – UFV   Abbotsford, BC, Canada

- Acted as the first point of contact between students and the student union society
- Provided visitors with information about events, department locations, specific contacts, etc.
- Trained to handle interaction through email, phone, and in-person communication
- Assists in the organizational processes – from distributing promotional information to event preparation and facilitation

Website Developer   May 2015 – June 2015

College of the North Atlantic – Qatar   Doha, Qatar

- Contributed to the improvement of the web-based scoring system used by the National and World Robot Olympiad 2015 by implementing key features such as remote data transmission, automatic random layout generator, and bar code technology integration

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EDUCATION

Bachelor of Computer Information Systems   **September 2016 – December 2020**

University of the Fraser Valley   Abbotsford, BC, Canada

- Major in Software Development with 2 semesters of co-op experience
- Relevant courses include Object-Oriented Programming, Database Management Systems, Data Structures and Algorithms, Operating Systems, User Interface Design and Programming, Advanced Website Programming, Software Engineering, and OO Modeling and Design
- Graduated with a GPA of 3.8

Diploma in Information Systems – Website Development   **September 2013 – June 2016**

College of the North Atlantic – Qatar   Doha, Qatar

- Major in Website Development
- A program focused on Software and Website Development, Client/Server Programming, End User Training and Support, Database and Database Management Systems, Object-Oriented Programming, Web Publishing, Business for Information Systems, and Technical Report Writing
- Graduated with a GPA of 4.0

ACHIEVEMENTS

1st Runner Up – Chilliwack Tech's Startup Hackathon

- Developed a prototype of a web-based Automated Academic Advisor, which allowed students to plan their courses towards their graduation ahead of time, and without the help of a program advisor, saving time and administrative overhead (7-person team)

Honour Society Member – College of the North Atlantic Qatar

- Maintained a GPA of 4.0 for every semester for 3 years, from the 1st semester to graduation

Champion – Skills Competition on Advanced Programming (CNAQ)

- Developed a program that analyzes previous weather reports to predict the future weather in a 2-person team against 20 other teams

ACADEMIC AND PERSONAL PROJECTS

CAPSTONE Project – College of the North Atlantic Qatar

- Developed an Integrated Learning Management System in an Agile Development environment as part of a 15-person team that is focused on programming the primary features

Personal Website

- Produced and maintained my very own personal online portfolio: www.thisisluie.com

References

Available upon request